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BN7 2XW

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16th June 2015

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/15/06/01.

You requested the following information:

1. What Department(s) within the Trust (if any) are responsible for the analysis and management of information and producing Business Intelligence/Performance Management Reports? (eg – eHealth/ICT/Other?)

The following departments are responsible;

Clinical, Commissioning, Operations, Medical and Finance.

2. What are the current tools or software utilised by the Trust for the production of these reports? (eg – SAP/Crystal/Qlik/Microsoft/Cognos/etc?)

We use Microsoft SQL infrastructure supported by in-house web-based development and Microsoft Office applications.

3. Who is responsible for Data Governance within the Trust and is there an applied set of Data Quality Policies and Procedures?

Our Corporate Information, Data Quality and Protection Manager is responsible for Data Governance within our Trust. We have a Data Quality Policy in place.

4. What is the appropriate route for suppliers to engage with the Trust on the above services in terms of procurement – Are any existing frameworks/preferred supplier lists in place and if so how can these be applied to? (eg – GCloud/Achilles/Other?)

The procurement route would be dependent on the type of system required. The Trust has a number of options from the many national Frameworks to undertaking a local tender exercise advertised in the OJEU or via Bravo Solution.

5. Are you able to provide the names of department leads responsible for Business Intelligence and Data Quality within the Trust?

We do not have an individual role for Business Intelligence within the Trust.

Our lead responsible for Data Quality is our Director of Commissioning, Geraint Davies.

I hope you find this information helpful.

If, for whatever reason you are unhappy with our response, you are entitled to pursue any dissatisfaction through South East Coast Ambulance NHS Foundation Trust's (SECamb) Internal Review Procedure at:

South East Coast Ambulance Service NHS Foundation Trust
40-42 Friars Walk
Lewes
East Sussex
BN7 2XW
Email:complaints@secamb.nhs.uk

Should you remain unhappy with the outcome of any such internal review , you may request a decision from the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If I can be of further assistance to you, please do not hesitate to contact me, quoting the above reference number.

Yours sincerely

Freedom of Information Coordinator
South East Coast Ambulance Service NHS Foundation Trust